



Integration Specialist

Job Description

This position will support the Edgescan sales team in creating new integrations with external platforms and products. The role will involve building out integrations as well as documenting and formalising them into the Edgescan integrations program.

This role will be part of the technical sales team.

Responsibilities

- Coordinate with client/partner integration teams to design and documents all software integrations for third party and design solutions with third party vendors.
- Discover and explore business opportunities via the technical integrations network.
- Provide an efficient interface with all clients and specialists, deploy various integration processes, and administrate all programming components to facilitate various upsell/growth activities.
- Perform troubleshooting on all production issues and recommend appropriate solutions for same
- Monitor all client facing maintenance activities.
- Administrate production support requests and prepare status reports for same and coordinate with relevant edgescan teams to ensure change in all policies and procedures.
- Maintain knowledge on all new technology, provide required training and coordinate with various teams to provide support to all newly provisioned integrations

Required Skills

- 2 years of technology integration experience.
- Experience interacting with Web Services, RESTFUL, or SOAP, as well as experience documenting/wireframing the interactions.
- Strong communicator
- Strong technical writing skills.

Desired experience

- Experience with AWS, Azure and GCP is preferred.
- Experience with security tooling is beneficial.
- Project management experience is beneficial.

Knowledge and Skills

- You must be able to effectively communicate complex concepts with vendors, customers, co-workers and management, both verbally and in writing.
- Solution oriented with a high sense of quality, attention to detail, accuracy, efficiency, and meeting tight deadlines.

Package information.

- Highly competitive salary
- Flexible working options
- Training/Education funding
- Health Insurance
- Team Social Nights/Events